

ST. JOSEPH'S EVENING COLLEGE (AUTONOMOUS)

II SEMESTER BBA EXAMINATIONS - APRIL 2019

HUMAN RESOURCE MANAGEMENT

Duration: 2.5 Hours

Max. Marks: 70

SECTION - A

I) Answer any TEN of the following questions. (10x3=30)

1. Define HRM.
2. What is Manpower Planning?
3. Give the meaning of Performance Appraisal.
4. What is meant by Fringe Benefits? Give two examples.
5. Differentiate Recruitment Vs Selection.
6. Explain any three types of Selection tests.
7. What is superannuation?
8. Differentiate Monotony Vs Boredom.
9. What is Employee Grievance?
10. Define Industrial Accidents.
11. What is Job Evaluation?
12. What is meant by Job Rotation? Give example.

SECTION - B

II) Answer any FOUR of the following questions. (4x5=20)

13. What is Transfer? Explain the types of Transfer.
14. Discuss the significance of Training.
15. What are the reasons for employee grievances?
16. Explain the qualities of a HR Manager.
17. What are the elements of a good Compensation Plan?
18. 'Labour Welfare enhances Productivity'. Justify the statement.

SECTION - C

III) Answer any TWO of the following questions. (2x10=20)

19. Explain various functions of the Human Resource Management.
20. Describe on-the-job and off-the-job methods of Training.
21. Discuss the external sources of recruitment with relative merits and demerits.
22. What are the Modern methods of Performance Appraisal?